



FEDVRS Workplace Access and Firewall Support - Request Form

Who can qualify to complete this request form?

Current (active) and retired Federal/Military employees. Validation (proof) will be required.

Types of validation you can use:

- Letter from your supervisor using the agency's official letterhead authorizing this request
- Sending an email message from your work – showing your Federal/Military email address
- Copy of Federal Government or agency photo ID

Workplace (office) Information

Agency Name*	
Your Full Name*	
Street Address*	
Suite/Dept/Room*	
Town, State, Zip*	
Work Email*	
Work Fax*	
Work Phone*	
Job Title*	
Supervisor's Name*	
Supervisor's Email address*	
IT ¹ Name*	
IT Phone Number*	
IT Email address*	

* Required

¹ IT – Information Technology, on-site technician who could be a network engineer, firewall specialist, network administrator or Telecommunications Specialist

Support Inquiry

Does your agency have an existing videoconference system in place? (h.320)	Yes_____, No_____ (If yes, what type of system do you have?) Brand_____, Model #_____ Connection Bandwidth: 128k_____, 384k_____, T-1_____, Other_____
Do you have broadband (high speed) access in your office?	LAN_____, DSL_____, Cable_____, ISDN_____, Other_____ Upload speed_____ Download speed_____
Do you have a web cam?	Yes_____, No_____ If yes, brand_____, Model #_____
Do you have a videophone²?	Yes_____, No_____ If yes, brand_____, Model #_____
PC Type	Windows_____ MAC_____
PC info	How old is your computer? _____ MHz_____ RAM_____ CPU ³ _____
Operating System	Windows ME_____, 95_____, 98_____, 2000_____, XP_____ MAC 9.2_____, X_____, Other_____
How many deaf/HOH employees in your building?	_____
Agency's ISP Carrier (email and Internet Access)	Carrier #1_____ Carrier #2_____

Additional Comments:

Please return this request form AND validation proof to:

Sprint – Federal Relay
Attn: VRS Access and Firewall Support
401 Ninth Street NW, Suite 400
Washington, DC 20004
Fax: 202-585-1841
Email: randy.g.murbach@mail.sprint.com

² Sorenson VP-100, D-Link DVC-1000 or other TV-based products

³ Pentium 1, 2, 3 or 4